

CONSENT AND COOKIE POLICY

Through the use of cookies on its website and other digital platforms, BiG intends to collect information that allows him to enhance and personalize the user experience. By accepting cookies, the user is agreeing to the of cookies mentioned below.

What are cookies?

Cookies are small information files that are uploaded by your electronic equipment (computer, tablet and phone) through navigation with a server when using a website. Cookies help to ensure the validity of sessions for each client, indicate the frequency of visits to the website and the recognition of the device used for this purpose, thus helping BiG to know the kind of information that interests you most, providing you content that is of interest to you. The information collected is generic in nature and reflects information related to your preferences in the established session with the Bank, as a result of your navigation.

Mobile devices may use other files that have a similar function to cookies, for example iOS devices use the "Apple Advertiser ID" (AIFA) and Android devices use the Android ID from Google. In the context of tracking with an application, the concept of cookie includes AIFD and Android ID.

COOKIE MANAGEMENT

The user can decide to be notified about the receipt of cookies and/or to block his/her entry into the system at any time, through the Internet (browser). Most browsers allow the user to control cookies through the Browser settings. To find out more about cookies, including cookies that have been installed, the user can visit: www.aboutcookies.org or www.allaboutcookies.org

The user can also manage the consent with respect to cookies in the most popular browsers:

- Google Chrome
- Microsoft Edge
- Mozilla Firefox
- Microsoft Internet Explorer
- Opera
- Apple Safari

To search for information in relation to other browsers, you should seek the Internet support of the developer of that browser. To lock the IDFA on the iOS mobile device, the user must follow the instructions below:

1. Setup
2. Privacy
3. Advertising
4. Activate " tracking limit".

To block the ID on the Android device, the user must follow the instructions below:

1. Set up
2. Google
3. Announcements
4. Enable "disable interest-based ads".

For more information, consult the manufacturer of the device.

However, disabling cookies may affect your browsing experience on the site.

COOKIE TYPES

There are several types of cookies which BiG may use:

- Essential cookies: they are necessary to optimize navigation and to access certain areas and functionalities of the website (access to secure areas of the website through a login).
- Analytical Cookies: these analyze how users navigate the site and use the information to customize highlights that may be of interest to the user. These cookies collect statistical information and personalize the offer according to each user. They are used to monitor performance without collecting personal information.
- Functionality cookies: these allow the website to remember information about the choices made by the user and avoid reconfiguration and customization every time the site is visited.
- Cookies for Remarketing Purposes: this type of cookies allows BiG's service providers, including Google, to obtain information about the use of the BiG website so that, based on the data collected, we may display ads related to BiG, its products and services, on third party website, which are of interest to customers and users of the site and other BiG platforms. Users may, if they wish, exclude the use of Google cookies through a page created for this purpose by Google which you can access through this link: <http://tools.google.com/dlpage/gaoptout>.

In terms of validity period, cookies can be:

- Permanent cookies: stored on access devices and through the browser and activated each time that the user visits the website. Regarding permanent cookies, BiG requests the consent of the user for the use of cookies in the first session and every six months.
- Session Cookies: these are temporary cookies that are active until the end of the session. They allow you to identify a single session and are deleted after the browser is closed. BiG requests consent to activate session cookies every six months, which means that this consent will be valid for activation of cookies in that period, without prejudice to the possibility of managing the cookies mentioned above.

NEEDED:			
The necessary cookies help to make a website usable by activating basic functions such as page navigation and access to secure areas of the website. The website cannot function properly without these cookies.			
NAME OF THE COOKIE	SUPPLIER	TYPE	EXPIRATION
.AspNet.Cookies	bancobig.es	HTTP	Session
First URL found: https://www.bancobig.es/Privado Description of the objective of the cookie: It keeps the users' login states in all the requests of the page. Initiator: Source web Source: bancobig.es Data sent to: Portugal (suitable country under the RGDP)			
Sesión	bancobig.es	HTTP	Session
First URL found: https://www.bancobig.es/Privado Description of the objective of the cookie: It keeps the users' login states in all the requests of the page. Initiator: Source web Source: bancobig.es Data sent to: Portugal (suitable country under the RGDP)			
Contenido	bancobig.es	HTTP	Session
First URL found: https://www.bancobig.es/Privado Description of the objective of the cookie: Saving the user's cookie authorization selection Initiator: Source web Source: bancobig.es Data sent to: Portugal (suitable country under the RGDP)			
ASP.NET_SessionId	bancobig.es	HTTP	Session
First URL found: https://www.bancobig.es/Privado Description of the objective of the cookie: It keeps the user's status in all the requests of the page. Initiator: Source web Source: bancobig.es Data sent to: Portugal (suitable country under the RGDP)			
bigES#lang	bancobig.es	HTTP	Session

First URL found: <https://www.bancobig.es/>

Description of the objective of the cookie: Save the selected language in the session

Initiator: Web server

Source: bancobig.es

Data sent to: Portugal (suitable country under the RGDP)

www.bancobig.es/la_visitor_info

big--
squalidade.my.salesforce.com

HTML

Session

First URL found: <https://www.bancobig.es/>

Description of the objective of the cookie: Not classified

Initiator: Script label, page source line number 41

Source: <https://www.bancobig.es/dist/app/js/app.0a4b8a31.js>

Data sent to: France (suitable country under the RGPD)

PREFERENCES:

Preference cookies allow the site to remember information that changes the way the site behaves or looks, such as your preferred language or the region in which you are located.

NAME OF THE COOKIE	SUPPLIER	TYPE	CADUCITY
X-Salesforce-CHAT	salesforceliveagent.com	HTTP	1 day

First URL found: <https://www.bancobig.es/>

Description of the objective of the cookie: Necessary for the functionality of the chat on the web.

Initiator: Script label, page source line number 41

Source: https://d.la2-c1cs-cdg.salesforceliveagent.com/chat/rest/EmbeddedService/EmbeddedServiceConfig.jsonp?Settings.prefix=EmbeddedServiceorg_id=00D3O0000008kVhEmbeddedServiceConfig.configName=Chat_Team_Bigcallback=embedded_svc.liveAgentAPI.handleChatSettingsversion=48

through <http://www.bancobig.es/dist/app/js/app.0a4b8a31.js>

Data sent to: France (suitable country under the RGPD)

STATISTICS:

Preference cookies allow the site to remember information that changes the way the site behaves or looks, such as your preferred language or the region where you are located.

NAME OF THE COOKIE	SUPPLIER	TYPE	CADUCITY
_ga	bancobig.es	HTTP	2 years

First URL found: <https://www.bancobig.es/>

Description of the objective of the cookie: It records a unique identification that is used to generate statistical data about how the visitor uses the website.

Initiator: Script label, page source line number 41

Source: <https://www.bancobig.es/dist/app/js/app.0a4b8a31.js>

Data sent to: Portugal (suitable country under the RGDP)

_gat	bancobig.es	HTTP	1 day
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First URL found: <https://www.bancobig.es/>

Description of the objective of the cookie: Used by Google Analytics to control the rate of requests

Initiator: Script label, page source line number 41

Source: <https://www.bancobig.es/dist/app/js/app.0a4b8a31.js>

Data sent to: Portugal (suitable country under the RGDP)

_gid	bancobig.es	HTTP	1 day
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First URL found: <https://www.bancobig.es/>

Description of the objective of the cookie: It records a unique identification that is used to generate statistical data about how the visitor uses the website.

Initiator: Script label, page source line number 41

Source: <https://www.bancobig.es/dist/app/js/app.0a4b8a31.js>

Data sent to: Portugal (suitable country under the RGDP)

BrowserId_sec	force.com	HTTP	1 year
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First URL found: <https://www.bancobig.es/>

Description of the objective of the cookie: To record statistical data on visitor's behavior on the website. This is used for internal analysis by the website operator.

<p>Initiator: Script label, page source line number 41</p> <p>Source: https://service.force.com/embeddedservice/5.0/esw.min.css</p> <p>through https://www.bancobig.es/dist/app/js/app.0a4b8a31.js</p> <p>Data sent to: United Kingdom (appropriate)</p> <p>Suitable country under the RGPD (EU)</p>			
BrowserId_sec	salesforce.com	HTTP	1 year
<p>First URL found: https://www.bancobig.es/</p> <p>Description of the objective of the cookie: To record statistical data on visitor behaviour on the website. This is used for internal analysis by the website operator.</p> <p>Initiator: Script label, page source line number 41</p> <p>Source: https://www.bancobig.es/dist/app/js/app.0a4b8a31.js</p> <p>Data sent to: United States</p>			
SC_ANALYTICS_GLOBAL_COOKIE	bancobig.es	HTTP	10 years
<p>First URL found: https://www.bancobig.es/</p> <p>Description of the objective of the cookie: Used by Sitecore Engagement Analytics to identify the visitor on repeated visits to the website.</p> <p>Initiator: Web server</p> <p>Source: bancobig.es</p> <p>Data sent to: Portugal (suitable country under the RGDP)</p>			
snapinsPage_#	bancobig.es	HTML	Persistent
<p>First URL found: https://www.bancobig.es/</p> <p>Description of the objective of the cookie: Not classified</p> <p>Initiator: Script label, page source line number 41</p> <p>Source: https://www.bancobig.es/dist/app/js/app.0a4b8a31.js</p> <p>Data sent to: Portugal (suitable country under the RGDP)</p>			
snapinsPageTime_#	bancobig.es	HTML	Persistent

<p>First URL found: https://www.bancobig.es/</p> <p>Description of the objective of the cookie: Not classified</p> <p>Initiator: Script label, page source line number 41</p> <p>Source: https://www.bancobig.es/dist/app/js/app.0a4b8a31.js</p> <p>Data sent to: Portugal (suitable country under the RGDP)</p>			
snapinsPc	bancobig.es	HTML	Persistent
<p>First URL found: https://www.bancobig.es/</p> <p>Description of the objective of the cookie: This cookie is used to determine the last time the visitor visited the different sub-pages on the website. The cookie also sets a time stamp at the time of logging in.</p> <p>Initiator: Script label, page source line number 41</p> <p>Source: https://www.bancobig.es/dist/app/js/app.0a4b8a31.js</p> <p>Data sent to: Portugal (suitable country under the RGDP)</p>			
snapinsStart	bancobig.es	HTML	Persistent
<p>First URL found: https://www.bancobig.es/</p> <p>Description of the objective of the cookie: This cookie is used to determine the last time the visitor visited the different sub-pages on the website. The cookie also sets a time stamp at the time of logging in.</p> <p>Initiator: Script label, page source line number 41</p> <p>Source: https://www.bancobig.es/dist/app/js/app.0a4b8a31.js</p> <p>Data sent to: Portugal (suitable country under the RGDP)</p>			